

# TOWN OF HEATH

MASSACHUSETTS



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## **Americans with Disabilities Act**

The Town of Heath does not discriminate on the basis of disability in its programs, services, activities and employment practices.

If you need auxiliary aids and services for effective communication (such as a sign language interpreter, an assistive listening device or print material in digital format) or reasonable modification to programs, services or activities contact the ADA Coordinator as soon as possible, preferably 5 (five) business days before the activity or event.

A grievance procedure is available to resolve complaints.

Upon request, this notice is available in alternative formats such as large print or Braille.

Maya Jalbert, 413-337-4934, ext. 000, [bos@townofheath.org](mailto:bos@townofheath.org)

## **Americans with Disabilities Act Grievance Procedure**

Complaints concerning discrimination on the basis of disability by the Town of Heath may be sent to Maya Jalbert, [bos@townofheath.org](mailto:bos@townofheath.org). Maya Jalbert will contact the complaint within 15 calendar days after receipt of the complaint to discuss the complaint and will respond in writing within 15 days of the discussion.