

Minutes of the WG&E Construction Meeting with the Heath MLB and ITG  
November 16, 2021 at 2 pm

Present: WG&E: Tom Kolek, and Dave Loiko

ITG: Dave Libbey

MLB: Art Schwenger, Anne Emmet, David Gordon, Bill Fontes, and Ned Wolf  
with Jan Carr visiting and MLP Manager, Sheila Litchfield

Bill asked how close we are to a partial release of FSA 4 that includes the year rounders. Dave Libbey said that a majority of the year rounders have passed testing. Some retests are needed. Some taps may need replacing. He will pore over results in the morning. Dave said he thought the testing would be complete within 2 weeks.

Bill said that if we add to 2 weeks the 2 to 3 weeks we were told in the previous meeting that it would take to get technicians in Heath for installations, then we are looking at installations in January. Chris said that would be doable provided that the roads are plowed. Members said that only the roads for year rounders are plowed.

Chris said that they would take care this week of installing the plug-ins in the hub for Center Heath Road. They will have a person going to Rowe who can combine that with a visit to Heath's hub. Chris was given the hub access code. David asked that we be kept informed about this work.

David asked whether the circuit between Colrain and Heath is operational? He said that Sertex visited Heath's hub on October 11<sup>th</sup>. Tom said that he would check and get back to David.

Art asked whether 911 calls would work for customers whose internet service is discontinued due to lack of payment. Chris said that they would "throttle down" to Ooma. The customer could not only call 911 but could use Ooma as before.

Chris said that the number of remaining installations in FSA's 1, 2, and 3 is 35.

David asked whether when we get new applications they automatically go on hold. Chris said they do not go on hold. David said we should be reaching out to new customers right away.

Art asked what is the general procedure if a person goes to the WCF website and signs up for the first time. Do we get notified? Tom said that if we can't get notification, they'll get notification to us.

The meeting adjourned at 2:26.

Respectfully submitted,

Ned Wolf