

DRAFT

WG&E Meeting on Installations with the Heath MLB

December 14, 2021 at 1:30

Present: WG&E: Brian Sullivan, Chris LaVertu, and Betsy Loiko

MLB: Art Schwenger, Anne Emmet, David Gordon, Bill Fontes, and Ned Wolf
with Jan Carr and MLP Manager Sheila Litchfield

Chris said that he would send Betsy a list of 20 something released addresses in Mohawk Estates. He asked for any more information about a customer on Cheyenne with a short pole. The MST is 24 and the pole is 22. Sheila said that the proper 911 address is 9. Betsy said that she would send an email to customer service asking that in making installation appointments their script includes "be sure to post your 911 number in an easily seen place".

Chris talked with Bill about preparations for the arrival of install technicians. Chris said he will send to the foreman a message to survey sites in advance to be sure to identify any issues with your install technicians.

Sheila asked Chris for the expected cost of the installation at 612 on route 8A. He said they have no final number. Joe Parda has spoken of there being no intent to increase the cost to the customer following the measuring error that delayed the completion of certain work. The cost incurred with the underground work is \$9,141. The same day that technicians visit 2 Navaho they will visit 612 to splice. That will cost an additional \$527. Sheila said that as far as we are concerned there is no need to hold.

Sheila told Chris that the insurance we plan to get from the Massachusetts Interlocal Insurance Agency (MIIA) will cover just the town's broadband network and not the drops. The drop at 612 8A is over 2000'. Bill said that originally Joe Parda said that the network would be built to within 150' of the house with an MST. Chris said that he can turn the cable from 8A to the house into 'plant' within 150' of the house. Sheila and the MLB said they would like that.

Sheila said that we are interested in checking the accuracy of '413' for the number of applications. Chris said it should instead be '417' due to the addition of 4 municipal buildings. Brian said that he would communicate that to Bill Ennen.

Next Sheila spoke of customers billed over subsidy. There are 2 customers whose costs are needed. Chris said he will get them.

Jan reported that there are customers on East Main St. who are pleased with their internet but who are having many dropped phone calls.

Brian announced that next week Chris and Betsy will not be attending the 1:30 meeting. He said that if we show him questions ahead of time he can show them to Chris and Betsy, or himself can address the questions in the 1:30 meeting.

The meeting adjourned at 2:00.

Respectfully submitted,

Ned Wolf