

Minutes of the WG&E Meeting on Installations with the Heath MLB

May 24, 2022 at 1:30

virtual meeting

Present: WG&E: Chris LaVertu and Betsy Loiko

MLB: Art Schwenger(Chair), Anne Emmet, David Gordon, and Ned Wolf
with MLP Manager Sheila Litchfield

Chris responded to the 2 questions that Sheila had emailed to him before this meeting.

What is the status of the 6 MSTs in Mohawk Estates that had need of repair?

Chris said that he worked with others on Friday May 20th in Mohawk Estates. He has not yet received a report, but he is cautiously optimistic that all 6 MSTs were repaired that day.

Whom do we call when a technician is a no-show for an appointment?

Chris said that they schedule with a customer 3 to 4 weeks in advance. The recent instance of a no-show at 2 Navaho is something he is aware of. They will take care of the customer. The customer has set the time of the next appointment for scoping out the site as 8 am on Sunday May 29.

In answer to Sheila's question Chris said to call Betsy. That will allow for a delayed resolution. If the no-show is for an installation, Chris said that he is the person to call to begin a real time resolution.

David thanked Chris for the productive meeting the morning of May 24th at which there was agreement among the representatives of the 5 MLPs and Chris on the deliverables for the redundancy project and agreement that Crown Castle will be the backhaul provider.

The meeting adjourned at 1:40.

Respectfully submitted,

Ned Wolf