

Minutes of the WG&E Meeting on Installations with the Heath MLB

June 14, 2022 at 1:30

virtual meeting

Present: WG&E: Chris LaVertu, Lisa Stowe

MLB: Art Schwenger(Chair), Anne Emmet, David Gordon, Bill Fontes, and Ned Wolf
with MLP Manager Sheila Litchfield

Chris addressed the questions that Sheila had emailed to him before the meeting. The question about the mailing of flyers about the Affordable Connectivity Program led him to ask WG&E Marketing and Communications Specialist Lisa Stowe to attend the meeting. WG&E paid for the printing of the flyers. For postage there has been a cost sharing agreement between the Heath MLP and WG&E.

Sheila told Lisa that the Heath Post Office informed her that they can't do any residential addresses. They can deliver only to mailing addresses. Sheila said that she has given to Dave Loiko an inch thick pack of 'undeliverable' flyers, and that Dave said he would give them to Lisa. Lisa expressed much interest in seeing them and said she would contact Dave.

Chris said that technicians will start work at Bellor Road on Thursday June 16th or Friday June 17th. One day of work will be needed. By Monday June 20th the second terminal will be live. Bill asked Chris when the terminal will be open to people calling to get installations. Chris said by Tuesday June 21st.

Sheila asked about those customers in Mohawk Estates who have yet to get installed. Chris said that 5 applied after they allocated the splitter. They will have to reassign splitters. To get 5 customers available for a splitter they are hoping next week to activate the 1 X 32 that they previously talked about.

Chris said that technicians would not be available to do installs on weekends. Sheila asked whether we could push the fact that installs would have to be during the week as part of our effort to do more installations in June. Chris said that the soonest slots they would have available would be on June 27th.

Chris said that the MSTs have been fixed. Some were replaced.

Sheila asked whether they are prepared to order equipment for the Northern Cluster redundancy project? Chris said that they first ordered a week ago. They will engage Nokia.

David asked about WG&E's review of information from Crown Castle. Chris said that John Leary, Director of Information Technology for WG&E, informed Charlemont that Whip City Fiber accepted the Crown Castle agreement.

Sheila asked whether WG&E has WiFi routers at 18 Jacobs Road? Chris said, yes, they have to go remove those. Bill asked whether WiFi's can be canceled remotely. Chris said yes.

The meeting adjourned at 2:04.

Respectfully submitted,

Ned Wolf