

Minutes of the WG&E Meeting on Installations with the Heath MLB

June 28, 2022 at 1:30

virtual meeting

Present: WG&E: Chris LaVertu

MLB: Art Schwenger(Chair), David Gordon, Bill Fontes, and Ned Wolf  
with MLP Manager Sheila Litchfield

Chris responded to a question Sheila had emailed to him about those people in FSA 4 who want installations but who are 'on hold'. He said that there are 13 'on hold' who can be freed up once a muni outage is scheduled. There are 8 cold drops making a total of 21 'on hold' for whom there are available tails.

Sheila said that by our policy for cold drops a customer has to pay fully before an installation.

David asked whether we said that a customer signed up by a certain date would receive a certain credit for a cold drop? Sheila said she would check on that.

Chris said that they are booked out through the week of July 11<sup>th</sup> and can't do cold drops during that time.

Chris said that if taking down one ONT results in an automatic switch to the other ONT, then there will be no need for a muni outage. They will work through us rather than go to Northeast IT themselves. Scheduling for installations will occur when Chris removes the 'hold' tag from 11 or 12 customers.

Chris said that during the morning of July 5<sup>th</sup> Jim Drawe was back and forth with DigSafe. Chris said that there are new requests for DigSafe. He will forward the map to us.

David said that in the past we've gotten billed for DigSafe through SERV. He asked whether going forward we will get billed through Wired West. Chris said yes.

To have ready access to an air conditioning service Chris recommended we put an HVAC company like Arctic Blast out of Greenfield on retainer.

Bill suggested we contact Jim Drawe before going to JamRod about servicing the air conditioner for the hut.

Chris said that a muni outage is planned for 8:30 am on Saturday July 9.

The meeting adjourned at 2:02.

Respectfully submitted,

Ned Wolf