

Minutes of the WG&E Meeting on Installations with the Heath MLB

August 23, 2022 at 1:30

virtual meeting

Present: WG&E: Chris LaVertu, Betsy Loiko, Brian Sullivan

MLB: Art Schwenger, Anne Emmet, David Gordon, Bill Fontes, and Ned Wolf with
MLP Manager Sheila Litchfield

Chris, Betsy, and Brian had received questions that Sheila emailed to them before the meeting. Sheila said that going forward Whip City can omit the installed cold drops from the list of addresses that are not installed. Betsy said that the future lists she sends us will not include the installed cold drops..

The matter of loss of communication between the Heath hub and monitoring systems and whether there have been corresponding interruptions in service was discussed. Also, there have been wildly fluctuating internet speeds after 8 pm. Sheila said that she has not yet sent a trouble ticket. Brian said he thought that would help as well as a direct call to tech support. He said that the next call regarding the loss of communications between the hub and monitoring systems should probably be to Cebula.

Bill said that when they tested ONT B they were getting much better speed but nowhere near what it should be.

Chris said that on August 24th at 10 am a technician, Steven Kolek, will arrive to replace ONT A. He will probably be ready for testing at 10:45. The testing of A will take 15 – 20 minutes to be followed by testing of B. The testing will be the same as what Northeast IT does. We will let the other Muni sites know what is taking place.

Brian anticipates John Leary having something to say about problems with internet service at the meeting on August 31st. Chris said that he thinks a resolution is coming. Brian said that the calls with complaints about service seem to be less frequent. The meeting with John Leary will be recorded.

Brian said that he would push the scheduled installs meetings through October. Members expressed their appreciation. The meeting adjourned at 1:55.

Respectfully submitted,

Ned Wolf