

Minutes of the Heath MLB Meeting
October 4, 2022 at 11
Virtual meeting

Present: MLB: Art Schwenger (Chair), Bill Fontes, Executive Director of Wired West Jim Drawe (visiting), and Ned Wolf with MLP Manager Sheila Litchfield, and at 11:15 David Gordon

Absent: Anne Emmet

Art called the meeting to order at 11:01.

Sheila said that she has received an email from Wired West's Administrative Assistant Jessica Drawe regarding 2 additional customers who have paid for drops Sheila seeks assurance that the money paid is coming back to us. Jim said he will direct Jessica to send the relevant money back to us so we can cover our being billed.

Sheila referred to an email she received from Betsy Loiko on September 30th with a list attached of 13 possible terminations. She has received from Betsy an update of that list where there are still 7 possible terminations.

One customer has complained to WW of a fraudulent bill. Jessica has advised them to call Sheila, Art, or her. Jim said that calling the customers might help.

Jim said that on Oct. 3rd he searched the internet for western Massachusetts HVAC companies. He has sent requests to 7 of those companies for proposals for preventive maintenance.

Sheila asked Jim if he could comment on the finances of installations occurring after construction ends. WCF will determine if the network has been built to support the request and will initiate the process to activate the new customer. If necessary, WCF will provide an estimate to expand the network.

Sheila said that Chris said he would send out a list of hut maintenance things that WCF will do. Jim said that the new contract between Wired West and Westfield Gas and Electric (WG&E) will require that WG&E provide documents clarifying the responsibilities of WCF and of Town MLP's.

Sheila said that we have questions about an incident near 239 Colrain Stage Road which resulted in damage to the fiber. Who is to be billed and why for fixing the cable? Per Jim Drawe's request Sheila will send him an email with the information we have. Jim also requested that if we get a police report about the incident, we send it to Brian Sullivan.

Sheila said that the Select Board has assigned the MLB office space in a room we will share with the BoH at 18 Jacobs Road. The MLB will need a sign that directs visitors inside the building to this room. The MLB will have to decide soon what furniture it needs in this space.

Jim Drawe asked whether Asplundh had sent its trucks to Heath to do tree trimming. He will send an email to Asplundh asking if they sent trucks to Heath. Jim said that Wired West has not been billed for tree trimming in Heath.

Redundancy

David said that the representatives from the 5 towns in the Northern Tier received a status update from John Leary who promises to give a report each week. Also. John has furnished a plan. The 5 towns are hoping for agreement on sending a letter to Local Linx requesting a quote for a shared 10 Gbps. We can't consider a contract until we see the costs. We are on board with Crown Castle and Verizon and don't want to be waiting for MBI.

Jim said that at the October 19th Wired West Board meeting they'll be signing a new 2 year contract with Westfield Gas and Electric. Heath's contract with Wired West lasts until 2024.

The list of questions for the 1:30 installs meeting is the same as on September 27th.

-For the customers on the non-installed spreadsheet how long does it take their payments to get into the Stripe Account?

-What is the billing arrangement for the cannabis farm?

-Who is responsible for the cable break at 239 Colrain Stage Road?

Bill moved that the meeting be adjourned at 11:55. David seconded the motion. The motion passed by unanimous vote.

Respectfully submitted,

Ned Wolf

