

Minutes of the Meeting of the Heath MLPAC and WG&E

August 14, 2020 at 2 pm

Present: Rich Carnall of WG&E and Art Schwenger, Sheila Litchfield, Jan Carr, Margo Newton, and Ned Wolf of the MLPAC

Rich explained that what WG&E and TriWire are looking for are definitive addresses eligible for an installation. They will assume that it's one drop per address. They will build a software tool to track every customer called the Customer Relations Management or the CRM. The application process, which includes the customer's signing off on terms and conditions, is the basis for the CRM. The only way to get service is through the CRM portal. Rich will ask the engineer to put in FSA1, FSA2, and FSA3 before FSA4. The 911 address will work, and Sheila in our flyer will encourage people to post their 911 number correctly so that they can receive service.

Rich will ask an engineer about the functioning of installation components in an unheated house.

The pre-construction kick-off is scheduled to be a virtual meeting on August 28th. September 15th is the expected start of soft construction. October 5 is the expected start of hard construction.

Sheila asked who should attend the meeting on August 28th. Rich said interested committee members including members of the MLPAC, and members of the police department although in most towns the chief of police has not attended. Once the construction has begun there will be weekly construction progress meetings with the MLPAC.

Rich said that materials for construction would start arriving in September along with a Connex box for storage. Sheila asked when the first invoice for construction materials would arrive. Rich said the first invoice would arrive in early October.

Rich said that the best time for beginning the application process would be October 1 by which time people in town would be seeing trucks and construction activities. The application process will include 3 emails: the first a general welcoming, the second about the Ooma phone, and the third about streaming tv.

Rich said that there will be an effort to do as much underground work as possible by November 1st. There could be cases where the conduit is in but service is not available until spring when the fiber can be pulled. Rich said that the people to whom construction questions should be directed will be Rich, Joe, Tom Kolek, and the TriWire contact. He encouraged us to reach out to Joe or to himself if we have questions before the 28th. The conference call ended at 2:45 pm.

Respectfully submitted, Ned Wolf