

Minutes of the Heath MLPAC Meeting
March 9, 2021 at 11 am

Present: MLPAC: Art Schwenger, Jan Carr, Anne Emmet, Paul Dabrody, and Ned Wolf
with Dave Gordon visiting
MLP Manager, Sheila Litchfield

Art called the meeting to order at 11:02. He welcomed Anne, Paul, and Dave.
Art said that Ned has sent minutes for the March 2nd meetings at 11, 1, and 2. Anne made a motion to review the minutes beginning with those for 11. Jan seconded the motion. The motion passed unanimously. Members read the minutes for 11. Jan made a motion to accept the minutes with emendations. Ned seconded the motion. The motion passed unanimously. Members read the minutes of the 1 pm meeting with Bill Ennen. Jan made a motion to accept the minutes with emendations. Ned seconded the motion. The motion was approved unanimously. Members read the minutes of the 2 pm meeting. Jan made a motion to accept the minutes. Ned seconded the motion. The motion passed unanimously.

Sheila recommended that at the 2 pm meeting we show interest in seeing more activity than just testing. Anne asked whether in the push to do testing TriWire crews are getting paid overtime. Sheila replied that TriWire works under a fixed price contract.

Sheila noted that if you're seasonal with broadband and phone and disconnect, we've been saying that you have to keep paying for your phone, about \$25. per month. For those people who get just the phone service it's \$49./mo. She asked what their rate would be if they disconnect.

Art said that an answering service is included with the phone. Sheila said that we'll likely need to prepare an info sheet on phone for later.

Art has taken photos of rust on the doorframe of the hut as well as on the HVAC unit outside the hut. This Thursday morning 8:00 – 8:30 a representative of United Concrete will be at the hut to inspect the rust. Paul volunteered to be there.

Sheila reported on 2 DocuSigns:

3/4/2021 \$5,762.99 application no. 012, Project: HE-CNST-1001

3/4/2021 \$359. for storage delivery and initial rental fee

There is an invoice attached to the second DocuSign from Connecticut Portable Storage, LLC which refers to moving a PODS container to a New Location.

We need to inquire about being charged for the relocation of the PODS.

Sheila referred to an email she received from Kimberly Longey, the MLP Manager in Plainfield. Kimberly provides some information about the \$50/mo. Emergency Broadband Benefit (EBB) to be administered by the FCC. The program will use the same system as Lifeline in terms of eligibility verification. If an ISP such as WG&E already participates in Lifeline, it just tells the FCC it also wants to participate in EBB. Kimberly urges WG&E do a full rollout of Lifeline in Plainfield. Sheila said that no one in Heath now has the Lifeline Kimberly refers to. It would be helpful for WG&E to create a flyer about Lifeline and the EBB.

Anne volunteered to learn more about how EBB and Lifeline might apply to Heath.

Sheila recalled from the July 14th meeting with Bill Ennen his advising that due to our 41% percent of seasonals 85% should be our goal for our percent of drops. Jan said that there are quite a few in FSA 3 who haven't signed up.

Sheila said that we've been getting FSA 4 questions such as "Why pay for a drop that goes live in October?" We have the power to edit our Drop Policy. We are requiring 6 months of service which doesn't work at all in FSA 4. We can start a conversation about this with WG&E this afternoon. Does the language "suspend service once per calendar year" make sense with Mohawk Estates?

Sheila noted that if we encourage cold drops in Mohawk Estates that would imply high costs for customers later and our having to adjust to cover their costs.

Paul made a motion to adjourn at 12:46 pm. Jan seconded the motion. The motion passed unanimously.

Respectfully submitted,

Ned Wolf